

# Equality, Diversity & Inclusion Policy



We are committed to providing a warm welcome and high-quality experience to all our guests, regardless of their age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, or sexual orientation. (In accordance with the Equality Act 2010).

## Our Commitments:

- **Inclusive Hospitality:** We strive to ensure every guest feels respected and valued from the moment of booking to departure.
- **Accessibility Information:** We provide a detailed Access Statement to help guests make informed decisions about whether our property meets their physical or sensory needs.
- **Zero Tolerance:** We do not tolerate any form of discrimination, harassment, or bullying against our guests, staff, or local community.
- **Reasonable Adjustments:** We are happy to discuss specific requirements and will make reasonable adjustments where possible to improve accessibility and comfort.

If you have any questions or require additional support to make your stay more comfortable, please contact us at [birchgrovecabin@gmail.com](mailto:birchgrovecabin@gmail.com)